FY' 21 Annual Report



Jul 01 2020—Jun 30 2021

PARALYZED VETERANS OF AMERICA

CALIFORNIA CHAPTER

The Paralyzed Veterans of America California Chapter (PVACC) has a rich history dating back to the initial incorporation of the National Organization back in 1946. It is one of the first original chapters and have served thousands of veterans over its long and prosperous tenure. The California Chapter is a member of The Paralyzed Veterans of America, chartered by the United States Congress. It is a nonprofit organization dedicated to serving the needs of its members, all of whom have catastrophic paralysis caused by spinal cord injury and/or disease. The main office is located in Ernest Bors M.D. SCI Center at the Tibor Rubin VAMC in Long Beach. We welcome you all to stop in and say "Hi" anytime.

Board of Directors

Elmer Jacobs — President

Jose Reynoso — Vice President

Alex Calvo — Treasurer

Bob Molinatti — Secretary

Jose Reynoso — National Director

Directors

Teresa Gaspar

Lamont Jacobs

Charles Walker

of America

Paralyzed

Charles Whitehead

Administrative Staff

Dick Fulton — Executive Director Elizabeth Lara — Office Manager

PVA National Service Officers / Areas of Support

Enrique Chavez — Senior NSO Ernest Bors M.D. SCI Center Inpatient Benefits

Allen Williams / Joseph Phillips - Los Angeles Regional Office

Los Angeles, Kern, San Luis Obispo, Santa Barbara, Ventura, Hawaii

Robert Kamai / Eric Meekins San Diego Regional Office

San Diego, Riverside, Imperial, Orange, San Bernidino

Chapter Administrative Office

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We are approaching another year in this COVID-19 pandemic, the virus has evolved in the us May 2021 into the Delta Variant. Please get vaccinated for the virus, flue, and shingles. Don't forget to get your booster shot when they are available. Throughout this pandemic California Chapter has continued to provide essen-

tial support to veterans while they are inpatients in Long Beach SCI.

California Chapter has provided SCI inpatients with 14 IPads, toiletries for men and women, puzzles, coloring books with pens and snakes and drinks. Virtually we have weekly bingo and chapter Chats for our members and friends. This pandemic has taught us to work from home and I must say some of us like having meeting via zoom or on skype. I even think that when we do go back into the office it's going to be a hybrid work environment.

California Chapter is the 1st chapter out of all the 32 PVA chapters. We were founded in 1946 and this is our 75th birthday also. Happy Birthday California Chapter and PVA!! On a sad note, we lost 32 members in 2021, but we gained 9 new members. In 2021 there were a lot of 1sts, for instance, 1st time we closed our office doors, 1st time using zoom, Skype working from home, 1st time having a virtual holiday celebration online, 1st time not being to visit our brothers and sister inpatients, 1st time experiencing COVID-19 Pandemic and the list goes on. There has been some benefits too, using zoom and skype to see and talk to members from the comforts of their homes, doctors teleconference visits to mention a few benefits.

I'm looking forward to 2022 as the country and word opens up and we gedt back to a more normal life where can see, touch, shake hands and Hugh our family and friends again. I will continue to pray that blessing be upon you and your families to stay safe, healthy, and continue to wear mask, practice social distancing so that we survive this pandemic and live long lives.

Respectfully Yours,

Elmer Jacobs Jr

Show facologh.

President

HISTORY — THE "FIRST" PVA CHAPTER



We are so proud to be the first PVA Chapter to be incorporated out of all 33 chapters. We are very proud to celebrate our 75th birthday this year!



The Paralyzed Veterans of America California Chapter has a long and historic legacy dating back to before the existence of the National Organization that is known today.

In 1945 the US Army opened a Paraplegic Center at Birmingham General Army Hospital. The Center used the work of Doctor Ernest Bors (1900–1990) who was one of the foremost expert on neurology in traumatic spinal cord injury. Dr. Bors had developed a holistic multidisciplinary approach for treating spinal cord injury, that is still used in care centers today. Military doctors from around the world visited Birmingham General Hospital to learn about this new traumatic spinal cord center.



After the war on 31 March 1946, the Hospital was turned over to the Veterans Administration and renamed Birmingham Veterans Administration Hospital. Dr Bors was instrumental in the development of the National Paralyzed Veterans organization. The chapter was chartered in 1946 under the name Birmingham Paralyzed Veterans Association. When the Paralyzed Veterans of America national organization was chartered in 1947, the Birmingham PVA became one of 8 original Chapters, and was the only chapter serving veterans west of the Mississippi River.

The VA Hospital closed in 1950, the Vets at Birmingham were moved to the Veterans Administration Long Beach Hospital along with the chapter administrative offices where they still exist today.

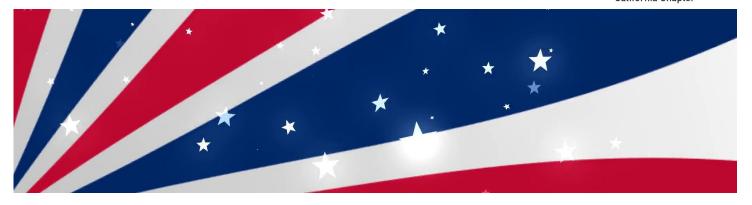
Shortly after the move to Long Beach, the chapter changed their name to the "California Paralyzed Veterans Association." They pulled away from the national organization and continued to independently serve veterans for 12 years from 1951-1963 before rejoining the organization as the Paralyzed Veterans of America California Chapter under the national organization again.

Today, The Spinal Cord Unit at the Tibor Rubin VA Medical Center bears bears the name of Dr Bors in recognition of all the work he has done for the Veteran Spinal Cord community.

The California Chapter Administrative Offices are located on the second floor of this center.









The California Chapter adheres to PVA national guidelines requiring member service in five key program areas: *Membership, Advocacy, Communication, Service, and Sports and Recreation.*

These program responsibilities are facilitated in many ways to meet the needs of our membership. Although recommendations are provided from PVA national regarding these responsibilities, the California Chapter, like the other 32 regional chapters, relies on the direction and coordination of its Board of Directors and internal administration to govern this activity. During Fiscal Year 2021 services across all programs were impacted by COVID. Virtual events became the norm and the chapter had to learn how to migrate from doing things in person to over the phone and over the computer. It was an unusual process at first to figure out how to connect more to our members, but in time we realized to do things we probably should have been doing all along prior to COVID. We are looking forward to getting back to face-to-face and knee-to-knee very soon. However, we believe almost everything we do will still also have some sort of a hybrid capability allowing members to participate in many live events via ZOOM and other virtual opportunities.

MEMBERSHIP

Serving our members is the cornerstone of PVACC's focus. The purpose of our Chapter is geared toward promoting membership involvement in our various programs. The Chapter's membership efforts are therefore concentrated on providing programs and services to our members. We serve members living across 30+ states and 3 foreign countries. When we published last year's annual report, we had 632 members, which was down from 651 earlier in FY20. At the time of this publication we have 603 members.

PVACC has made it a priority to educate our members about the various benefits and services available to them. The Chapter is also a major community resource contact for our members. PVACC maintains direct communication with our National Headquarters and the PVA Regional Service Office.

From July 1st 2020 to June 30th 2021 we welcomed one transfer, *Ignacio Montoya* from the Southeastern Chapter (although he did not realize he had been a member of their chapter). We also had 2 members Transfer out to other chapters: *William Grandon* and *Raymond Swatch*.

We also had 9 new members join the chapter during the fiscal year:

Michael	Abad
Marvin	Arnold
Timothy	Cassidy

Gene Jenkins Isabelle McBeth Steven Olitzky

IN MEMORY OF OUR MEMBERS THEY WILL NOT BE FORGOTTEN

From July 1st 2020 to June 30th 2021, to our deep regret, 34 members of our PVACC family passed away. We salute the following comrades for their service to our country and our Chapter. May they all rest in peace.

Rob Adair
Edward Byers
Rene Collins
Tom DePalma
James Dodge
Alwyn Dohrn
Tracey Doxzon
Robert Eads
Patricia Hale
Douglas Harris
Tom Hay
Michael Horta
Michael Jennings
Arnold Roy Kaeo
Ronald Keller
Johnny Kimes
David Landes

Robert Linton Gary McMillen Terrence O'Neill Peter Parrott Arturo Pena Katherine Pepper Daniel Pierson Iimmy Polk. Brian Pollock Rudy Saavedra Richard Salazar Gerald Schwartz Don Shilling Mike Tucker Harry Williamson Jack Yapp Daniel Ybarra

Christopher Patterson Herbert Smith Johnnie Vaughn

COMMUNICATIONS

Communication with our members is a core mission of the chapter.. Experiencing the entire year virtually made us relook the way we accomplish this mission. We no longer have the luxury of waiting for our members to come to us and initiate communication before or after a medical appointment. We had to reach out to them. Which made us realize in the past we really were only communicating with a small percentage of our members as the majority of them did NOT come in to our office to chat. We split up the 600+ members across all the directors and a small group of volunteers and started to call each member we had a good



phone number on every month as part of our "Buddy" or "Wellness" checks. Everyone who made the calls got as much out of connecting with our members as much as the members seemed to appreciate the phone calls.

In addition to our Buddy/Wellness checks, every member gets a personal text and phone call on their Birthday from the "Birthday Crew" manned entirely by fellow chapter members who volunteer their time each day to call fellow members on their birthday and wish them kind words on their special day.

After rethinking how to better support this mission due to COVID we also implemented a new texting protocol for our members. Roughly once a week we send some basic information out to our members via SMS Text letting them know about upcoming events and opportunities. We continue to use Constant Contact to send professional emails to all the members with valid email accounts with a wide variety of information and opportunities for them.



We also sent good old fashioned hard copy letters to members asking for contact information updates and sent our first post card campaign in years to members as well, letting them know the Dodgers provided us season ticktes again for our members.

We also started two weekly ZOOM sessions for our members. A weekly virtual BINGO session on Tuesdays, and a "Chapter Chat" on Fridays. You can read more about them in

the Sports and Recreation section of the report.

Over the past few years the newsletter and website have been the primary means of communicating with our members. In Fiscal year 21 we continued to publish MOMENTUM!! every 3 months for our members and continued our focus on each of the various branches of service as a theme for each issue. Our web based contact page had nearly 150 individual contact requests from members and others asking all sorts of questions of the chapter.



The bottom line is that COVID made us rethink how we communicate with our members, and we really worked to reach 100% of our members in person in whatever way works best for each of them..

ADVOCACY

The chapter's Advocacy Program is essential to ensure members, as well as those in the community, are represented at the local, state, and federal level. It is the role of the Board of Directors and staff to advocate for policies and laws which foster and strengthen the rights of those with SCI/D and those with disabilities in general.

As Government Relations Director Teresa Gaspar has worked to take this mission to the next level. She has a committee of 8 dedicated volunteers who meet with southern California legislators and stay abreast of current legislative affairs impacting our members and the chapter. PVACC members are served by a multitude of national legislative officials (Congressmen and Senators) across Central and Southern California. PVACC must keep informed regarding veterans related activities and upcoming legislative efforts both locally and nationally. Annually, we attend a Government Relation Seminar in Washington DC and meet with our federal representatives across 28 congressional districts on a myriad of issues, including veteran's benefits, healthcare, *The Independent Budget* and matters directly affecting our membership of more than 20,000 nationwide. In early Spring PVACC all 8 volunteer representatives received PVA legislative training and then held ZOOM meetings with our



Our team looks forward to returning to D.C. in person soon after a year of virtual ZOOM meetings with our elected officials

elected representatives. We look forward to being able to attend that conference and meet with our Congressional members on the Hill face to face in the near future.

2021 Legislative Priorities:

Preserve Access to VA's Specialized Services

Increase Access to Long-Term Care for Veterans with SCI/D

Ensure Proper Implementation of VA's

Comprehensive Caregiver Program

Expansion

Improve Access to Fertility Services Through VA

Improve Access to Transportation for the Most Severely Disabled Veterans

- VA Automobile Allowance Grants - Automobile Adaptive Equipment Increase Grants for Housing Adaptations

Increase Benefits for Surviving Spouses of

ALS V eterans

2021 Advocacy Priorities:

Increase Compliance with the Americans with Disabilities Act

Strengthen the Air Carrier Access Act Preserve and Strengthen Social

Prioritize Employment Opportunities for People with Disabilities



SPORTS & RECREATION

Typically a strong and active mission set of the chapter, COVID made in person Sports and Recreation opportunities almost impossible during the year. The cancellation of the July 202 National Veterans Wheelchair Games in Portland was the first official cancellation of the VA's Sports and Recreation programs this Fiscal year. Followed by the Golf Tournament, Summer Sports Clinic, Golden Age Games, Creative Arts Festival, and then the Winter Sports Clinic in April of 21. Team Long Beach Waverunners had to sit and wait for their next opportunities to compete (which would end up being the NVWG in New York City in July of 22. Look for more Waverunner updates in next years annual report.



CHAPTER CHAT

One of the first ZOOM meetings we started was our weekly Chapter Chat. Every Friday at 1:00 PST we would open the ZOOM room and have a wide variety of speakers on a myriad of topics. We had presenters from all the Major VA sporting events share about their virtual programs coming up and National PVA staff members share what they do at the National Office. We had non profit partner organizations share, and lawyers, and sometimes some of our members simply shared some of the exciting things going on in their lives. We would usually end up playing some sort of online ZOOM game as well for the last 15 minutes. After a few weeks BINGO became fairly popular, and we decided to make a separate stand alone Weekly BINGO session

BINGO

The Tuesday BINGO Session became quite popular, and during the year we gave our over \$4500 in prizes every week to members just for jumping in and playing a quick hour of BINGO via ZOOM. We think even when we are back in person both the Chapter Chat and BINGO programs will still be active.

SPORTS GRANTS

As members found the ability to venture out more, we were right there to support them financially if they wanted to go camping or biking, or even to drive in theaters for entertainment. While we were not able to support a large number of members going to huge events due to the simple lack of events happening, we were still able to figure out how to provide over \$30,000 in grants to members to get out and do something fun even during COVID to help keep them active in times of mass social distancing. This was nearly 3x more grants provided than last year where we only gave out \$11K in miscellaneous sports grants. Hopefully 2022 will see another large jumb as our members continue to learn about the grant opportunities available to them.



CHAPTER PROGRAMS

The California Chapter adheres to PVA national guidelines requiring member service in five key program areas Advocacy, Communication, Service, Membership, and Sports and Recreation.

These program responsibilities are facilitated in many ways to meet the needs of our membership. Although recommendations are provided from PVA national regarding these responsibilities, the California Chapter, like the other 32 regional chapters, relies on the direction and coordination of its Board of Directors and internal administration to govern this activity. During Fiscal Year 2021 services across all programs were impacted by COVID. Virtual events became the norm and the chapter had to learn how to migrate from doing things in person to over the phone and over the computer.

ADMINISTRATION

The chapter headquarters are conveniently located on the campus of the Tibor Rubin Veteran's Administration Long Beach Health Care System inside the Ernest Bors M.D. Spinal Cord Injury Center, centrally located on the 2nd floor of Building 150. The California Chapter is serviced administratively by a Board of Directors, volunteer members, multiple committees, a full time Office Manager, and in September the chapter hired their first Executive Director to help facilitate the 5 key program areas, and assist the Board of Directors in taking the chapter to the next level. This cadre of individuals work together collectively and separately to ensure our membership receives the highest compliment of services we can financially provide. The administrative element of the California Chapter is responsible for maintaining day-to-day chapter operations. This includes all reports due to the national office, updating membership contact information, along with tracking and preparing all the various items that impact the other seven key program areas.

This year was run100% remotely, as we never spent one day in our office at the hospital. Yet we met all national tasks, ran our operational programs and had probably even more communication with our members than in previous years.

We consistently worked to ensure we were working to fulfill our requirement to serve our members to the fullest: We put our new board of directors through a large training program with PVA national, and the state of California. Topics ranged from Governance, Financial, and Parliamentary procedure to Strategic Planning for the chapter. We continued to coordinate with other chapters to learn best practices, and met with our National Leaders often on a weekly basis to ensure we were on the right path to success.

LIAISON

Through Liaison programs we focus on building strong relationships across 3 main cross sections: local VA, local communities and local non profit organizations. All with the goal of bettering lives for our members.

The local VA Hospitals and SCI/D Center

One of PVACC'S primary missions is to maintain a program that provides liaison with VA healthcare facilities and institutions where members receive healthcare services and work with other veteran service organizations.

The relationship between the Veteran's Administration Long Beach Health Care System and the Chapter is a long and symbiotic one. The Hospital has always provided accommodations for the chapter, while the chapter has always provided for the other than medical needs of the patients. This year we provided over \$20K in toiletries, snacks and iPads to the patients in the wards.

PVACC's continued involvement shows our willingness to maintain a long-term program geared towards the education and treatment of paralysis so nurses and physical therapy students are appropriately trained in the specialized area associated with our disabilities. This ensures that our members treated by those trained in this specialized field receive the best care possible. This is an investment in the future health and treatment of our members and others with spinal cord injury or disease.

Community Support

We have also started building a strong relationship with local community hospitals and rehab centers in our efforts to find









veterans who may not be aware of their veteran benefits and VA access. We meet with local city governments veteran committees and are working on growing a strong community awareness through school programs, parades, and numerous meetings and gatherings with various city organizations.

Building community partnerships is paramount to our success as a chapter as well. Whether at a state nursing home or mentoring disabled youth, PVACC is committed to giving back through volunteerism and philanthropy. We believe this the cornerstone of bringing disability awareness to our community. PVACC proudly supports multiple community and local veteran organizations across Southern California advocating for Disability Services and the Veterans Benefits. Through our involvement, PVACC is able to forge ahead and make a positive difference in the disabled and veteran communities. We are currently working with Rotary Clubs in Long Beach and Signal Hill,, the Bixby Knolls Kiwanis, Seal Beach Lions, along with multiple local DAV, VFW and American Legion chapters/posts.

Partner Organizations

Often overlooked in the nonprofit world is the partnership formed with like organizations. PVACC is proud to work hand in hand with many top tier non profits that have similar goals and much needed specialization which allows our members a greater variety of opportunities to experience. We are extremely proud of our strong ties and support to many local, and national organizations.

Disabled Sports USA

Angel City Sports

Palms and Pines Parasports

The Triumph Foundation

U.S. Adaptive Recreation Center

Challenge Aspen

The National Ability Center

SERVICE

Within our catchment area, PVA maintains 3 Service Offices which have National Service Officers (NSO) assigned to help with any benefit needs. One office is located in the Long Beach SCI center and the other two are located in the Los Angeles and San Diego Regional Offices. The Regional Offices have their own areas of responsibility which are listed below.

Our service officers assist hundreds of southern California veterans every year to improve their quality of living through assisting veterans with VA claims to help ensure the members get the proper disability rating they deserve along with any entitled benefit they may be entitled including survivors' benefits, compensation, pension, education, loan guarantees, automobile adaptation grants, specifically adapted housing grants, prosthetics and medical care all making a huge improvement on the veteran's well-being.



California Chapter

In FY21, the Long Beach Office had 1,686 new contacts with 65 New POA's, 56 being member eligible, with a total award of \$6,159,244. The Los Angeles Office had 3,113 new contacts, with 12 New POA's, 7 being member eligible, with a total award of \$2,388,046. The San Diego Office had 4,247 contacts, with 26 new POAs, 15 being member eligible, with total award of \$3,367,663.

We also provide Service programs ensuring members are being checked in on, getting the meds they need or other interactions with the hospital. Under this service umbrella is where we are able to provide necessary financial hardship grants to members who have found themselves in tough situations and need some outside support and realize the chapter is there for them.

FUNDRAISING

PVACC is an IRS 501(c)(3)non-profit, charitable organization and is registered as an official charity in California as the California Paralyzed Veterans Association, Doing Business As Paralyzed Veterans of America California Chapter. PVACC receives no federal funding or federal grant support. Corporate sponsors, foundation grants, families and individuals who contribute to PVACC make our mission possible. All of PVACC's fundraising efforts are conducted in accordance with state of California and federal solicitation guidelines. We meet the stringent standards of the Better Business Bureau Wise Giving Alliance.

Thank you to all our great sponsors in 2021. On line giving has made it so easy for individuals to donate at any time in any amount. We also incorporated a simple text to give platform allowing anyone to donate by simply texting "PVACC" to 24365, 24 hours a day, 365 days a year. We are also thankful organizations like Network for Giving, Amazon Smile, Facebook and many others make direct donations to the chapter so easy as well.

Changes in the regional economy have created higher demands on our community based sponsors, family and corporate foundations. In light of this, PVACC actively submits grant applications for funding consideration with a focus on organizations whose mission closely matches our own.

PVACC will accept donations, endowments, bequests, stock transfers and other planned giving donations. If you wish to consider creating a Living Trust, Charitable Remainder Trust or other living will, contact the chapter office for details.

Thank you to our many generous individual and corporate donors this year:

Gregory Jimenez

Sarah Labrada

Roderick Lee

Patrick Leung

Arthur Lyles

Judy Kelley

Elizabeth Aguirre Janice Ehrlich Dawn-Marie Aleson Jeff Feringa American Online Giving Foundation Lise Fillion Frederick Frederick Tammy Arrington Becky Bailey-Findley Dick Fulton Cadena Bedney Judi Fulton Blackbaud Giving Fund Vic Galich Robert Boyled Ieremy Garcia Ruby Bryant Alice Gershman Alejandro Calvo Gold Star Mothers John Cameron Theodore Green John Cameron Suzan Gregory Michael Campbell William Grossett Ronald Carroll Steven Grove Ma Celida Ulloa Daniel Harris Ma Celida Ulloa Randy Hartshorn Glen Hiner Michael Chambers Charities Aid Foundation Of America John Holley Vicki Cortese Elmer Jacobs Ir. J.J. Cronin Lamont Jacobs Robert Janicki James Czeranko

Elton Daggs

Frank. Dice

Sally DeLeenheer

Nathaniel Dunn

Edison International

Edwards Lifesciences Foundation

Steven Maul Daniel McDonald Robert Molinatti Barbara Moore Network For Good Maria O'Brien OnEBikeZManuel Ordaz Randy Osherow George Philippon Michael Price Ronald Ramirez Alice Richards Mary Ropel Miguel Ruiz-Lopez Brian Tarlton Charles Tetlock Larry Thompson

William Madsen

Tom May - David May II Foundation
United Way
Charles Walker
Sherry Walter
Adam Wolf

Gladys Hope Yerro Vasily Zolotov



PARALYZED VETERANS OF AMERICA CALIFORNIA CHAPTER (A NONPROFIT ORGANIZATION)

STATEMENTS OF FINANCIAL POSITION JUNE 30, 2021 AND 2020

		2021	20	020
ASSETS				
CURRENT ASSETS:				
Cash and cash equivalents	\$	377,778	\$	675,713
Marketable securities		1,068,023		794,419
Receivable from members		3,958		3,998
Prepaid expenses		3,553		3,885
Total current assets		1,453,312	1,	478,015
TOTAL ASSETS	\$	1,453,312	\$ 1,	478,015
LIABILITIES AND NET A	ASSETS			
LIABILITIES:				
LIABILITIES: Accounts payable	ASSETS \$	4,455	\$	11,962
LIABILITIES: Accounts payable Credit card payable		2,625	\$	120
LIABILITIES: Accounts payable			\$	
LIABILITIES: Accounts payable Credit card payable Accrued Wages		2,625	\$	120
LIABILITIES: Accounts payable Credit card payable Accrued Wages TOTAL LIABILITIES		2,625 18,731	\$	120 18,475
LIABILITIES: Accounts payable Credit card payable Accrued Wages TOTAL LIABILITIES		2,625 18,731		120 18,475
LIABILITIES: Accounts payable Credit card payable Accrued Wages TOTAL LIABILITIES NET ASSETS:		2,625 18,731 25,811	1,	120 18,475 30,557

PARALYZED VETERANS OF AMERICA CALIFORNIA CHAPTER

STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2021

(A NONPROFIT ORGANIZATION)

		WITHOUT DONOR RESTRICTIONS		WITH DONOR RESTRICTIONS		TOTAL	
SUPPORT AND REVENUE							
Contributions	\$	23,481	\$	-	\$	23,481	
Interest Income		350		-		350	
Dividend Income		12,200		-		12,200	
National PVA contributions		147,290		-		147,290	
In-kind contributions		21,924		-		21,924	
Other income		5,507		-		5,507	
Net assets released from restrictions		-		-	_		
Total support and revenues		210,752		-		210,752	
NET REALIZED AND UNREALIZED GAIN							
FROM MARKETABLE SECURITIES		237,969		-		237,969	
		448,721				448,721	
EXPENSES							
Program services							
Membership service		195,242				195,242	
Liaison		68,092				68,092	
Communication		43,370				43,370	
Advocacy		25,136				25,136	
Sports & recreation		25,196				25,196	
Total program services Support services		357,036			_	357,036	
General and administrative		81,446				81,446	
Fundraising		30,196				30,196	
Total support services		111,642				111,642	
Total expenses		468,678				468,678	
CHANGE IN NET ASSETS		(19,957)		-		(19,957	
NET ASSETS, BEGINNING OF YEAR		1,447,458				1,447,458	
NET ASSETS, END OF YEAR	•	1,427,501				1,427,501	



California Chapter

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